

CREDIT UNION COMMISSION AUDIT COMMITTEE MEETING

Credit Union Department Building 914 East Anderson Lane Austin, Texas

> March 10, 2022 1:00 p.m.

AGENDA

This meeting of the Texas Credit Union Commission's Audit Committee will be held at the Credit Union Department Building at 914 E. Anderson Ln., Austin, Texas 78752 and is open to the public. Only onsite testimony will be allowed; however, the meeting will be transmitted live through a link on the Department's webpage at www.cud.texas.gov on the day of the meeting, March 10, 2022 at 1:00 p.m.

An electronic copy of the agenda is now available at www.cud.texas.gov under Credit Union Commission, Commission Meetings, along with a copy of the meeting materials. A recording of the meeting will be available after March 17, 2022. To obtain a recording, please contact Isabel Velasquez at 512-837-9236.

Public comment on any agenda item or issue under the jurisdiction of the Credit Union Commission is allowed. Unless authorized by a majority vote of the meeting quorum, the comments of any persons wishing to address the Commission will be limited to no more than ten (10) minutes.

The Committee may discuss and/or take action regarding any item on this agenda.

TAB		<u>PAGE</u>
Α.	Call to Order (1:00 p.m.) – Chair James Minge	3
	1. Ascertain Quorum	
	2. Appoint Recording Secretary	
	3. Invitation for Public Input	
	4. Acknowledge Guests	
B.	Receive and Approve Minutes of the Audit Committee Meeting on June 29, 2021	6
C.	Discussion, Consideration and Potential Action of Internal Auditing Services Contract	11
D.	Annual Internal Risk Assessment Report	14
E.	Future Meetings: Agenda Items, Arrangements, and Dates	22

Adjournment

Executive Session: The Credit Union Commission Audit Committee may go into executive session (close its meeting to the public) on any agenda item if appropriate and authorized by the Open Meetings Act, Texas Government Code, Chapter 551.

<u>Meeting Recess</u>: In the event the Committee does not finish deliberation of an item on the first day for which it was posted, the Committee might recess the meeting until the following day at the time and place announced at the time of recess.

<u>Meeting Accessibility:</u> Under the Americans with Disabilities Act, the Credit Union Commission will accommodate special needs. Those requesting auxiliary aids or services should notify Joel Arevalo, Credit Union Department, 914 East Anderson Lane, Austin, Texas 78752--(512) 837-9236, as far in advance of the meeting as possible.

CALL TO ORDER

TEXAS CREDIT UNION COMMISSION AUDIT COMMITTEE

Members

- Jim Minge, Chair
- Kay Swan, Vice Chair
- Liz Bayless
- Karyn Brownlee
- Yusuf Farran, Ex-officio

Legal Counsel

• Nancy Elmilady

Staff

- John J. Kolhoff
- Cheli Castro
- Isabel Velasquez

FUTURE COMMITTEE MEETING DATES

The committee meets on an "as needed" or "subject to the call of the chair" schedule. If a meeting is necessary, it would normally be held the day before a regularly scheduled commission meeting.

AUDIT COMMITTEE MEETING MINUTES

A draft copy of the minutes of the Committee's meeting held on June 29, 2021 is located under *TAB B*.

RECOMMENDED ACTION: The Department requests that the Committee approve the minutes as presented.

RECOMMENDED MOTION: I move that the minutes of the Committee's June 29, 2021 meeting be approved as presented.

CREDIT UNION COMMISSION AUDIT COMMITTEE MEETING MINUTES

(Via video/teleconference only) 914 East Anderson Lane, Austin, Texas June 29, 2021

A. CALL TO ORDER – Chairman James Minge called the meeting to order at 9:02 a.m. via audio/videoconference pursuant to Chapter 551 of the Government Code. Other members present included Kay Swan, Liz Bayless, and Karyn Brownlee. Assistant Attorney General Melissa Juarez was in attendance to serve as legal counsel. Staff members in attendance were John J. Kolhoff, Commissioner, and Cheli Castro, Staff Services Officer. Isabel Velasquez was appointed as recording secretary. The Chair inquired and the Commissioner confirmed that the notice of the meeting was properly posted with the Secretary of State (June 21, 2021, TRD#2021003712 and 2021003713).

❖ INVITATION FOR PUBLIC INPUT FOR FUTURE CONSIDERATION

- Chairman Minge invited public input for future consideration by the committee. There was none.
- **B. COMMITTEE CHARTER AND PURPOSE** Commissioner Kolhoff explained that the purpose of the Audit Committee is to implement and oversee an independent audit program of the Department's financial reporting process. Furthermore, the Committee's purpose and in addition to any other responsibilities that may be assigned to from time to time by the Commission, the Committee will have additional responsibilities and duties:
 - Recommend to the Commission for approval of the development, implementation and performance monitoring of an independent audit plan.
 - Recommend to the Commission for approval and oversight of appropriately qualified vendors to audit the Department.

- Encourage and facilitate cooperation between auditors hired by the Commission and auditors assigned by other state agencies to audit the Department.
- Recommend to the Commission for approval a solicitation document, a
 vendor, or a contract for auditing services only if the solicitation document,
 vendor's proposal, or the proposed contract, as applicable, includes a clause
 that requires the selected vendor to cooperate with an auditor assigned by a
 state agency to audit the Department, and only if it includes any other
 clauses required by the Commission.

After a brief discussion, the Committee took no action.

C. PROCUREMENT PROCESS – Commissioner Kolhoff highlighted the requirements included in the meeting packet outlining the Government Code that relates to professional and consulting services as well as defining the scope and specification requirements needed. Mr. Kolhoff reported that currently we do not have an acquisition plan ready for the Committee to review since we want to be sure that we are going in the right direction before formalizing the acquisition plan, with the next step after that being to put out a bid/Request for Proposal (RFP).

After a lengthy discussion, the Committee took no action.

D. Audit Delegation Request 469-2021-001 – Commissioner Kolhoff reported on the letter included in the meeting packet from the State Auditor's Office delegating to the Department the authority to employ a private auditor to provide internal audit services. Mr. Kolhoff further explained that in accordance with the Government Code, anytime you bring in an internal auditor you have to seek a delegation of authority by the State Auditor's Office, and that moving forward with

this process, a request has been already been submitted on behalf of the Committee and the delegation approved by the State Auditor's Office.

After a lengthy discussion, the Committee took no action.

E. Draft Acquisition Plan Internal Audit Services – Commissioner Kolhoff suggested the Committee might want to meet before the Commission meeting on August 27 to review and approve the acquisition plan. After a brief discussion, Mrs. Swan made a motion for the Committee to meet on August 16 @ 11:00 am. Mrs. Bayless seconded the motion and the motion carried.

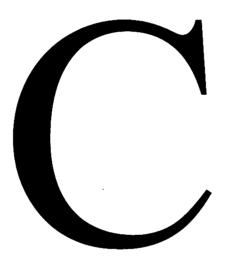
ADJOURNMENT

Without objection, the meeting was adjourned at 9:42 a.m.

Jim Minge		Isabel Velasquez	
Chair		Recording Secretary	

Distribution:

Legislative Reference Library



REQUEST FOR INTERNAL AUDITOR SERVICES CONTRACT

C. Discussion, Consideration and Potential Action of Internal Auditing Services Contract.

BACKGROUND: As part of the sunset review process, a recommendation was made asking the Department to initiate an internal audit program that exceeds statutory requirements for an Agency of the Department's size and nature. Department management and the Commission agreed to implement a program and formed an Audit Committee, whose first meeting was held in June 2021. The Audit Committee has been working with Commissioner Kolhoff to initiate the required procurement process. Thereafter, the Department solicited bids for qualified Respondents and subsequently received bids from Respondents for review of the Department's requirements and qualifications posted in the solicitation.

RECOMMENDED ACTION: The Department requests that the Committee recommend to the Commission to approve and adopt staff's recommendation regarding awarding the internal auditor contract.

RECOMMENDED MOTION: I move that the Committee recommend that the Commission approve staff's recommendation regarding awarding the internal auditor contract.

ADDITIONAL MATERIAL WILL BE SUPPLIED AT THE MEETING

INTERNAL RISK ASSESSMENT REPORT

D. Department's Annual Risk Assessment Report for FY 2022 as Required by Section 2102.004, Government Code.

BACKGROUND: Section 2102.013 of the Texas Government Code requires state agencies which meet certain requirements to conduct a formal risk assessment each year and submit the assessment to the State Auditor's Office. The Department has completed the internal risk review and has prepared the required written assessment of the risks for submission to the State Auditor's Office.

RECOMMENDED ACTION: The Department requests that the Audit Committee recommend Commission approval of the 2022 Internal Risk Assessment Report to authorize its submission to the State Auditor's Office.

RECOMMENDED MOTION: I move that the Audit Committee recommend to the Commission approve the Department's Internal Risk Assessment Report for FY 2022 to authorize its submission to the State Auditor's Office.

Small Agency Risk Assessment - Fiscal Year 2022 Activities from Brainstorming - Credit Union Department

1	perform regular and remedial credit union examinations	13	purchasing (equipment, supplies, services)	25	approve/ deny applications		maintain security of office building	49	
2	monitor credit unions	14	report to state agencies	26	pay bills	38	work with federal regulator(s)	50	
3	answer questions from credit unions and public	15	prepare, edit and issue examination reports	27	maintain financial records		work with state regulating agencies	51	
4	hire employees	16	manage office paperwork	28	prepare/submit financial reports to applicable parties		prepare for new programs	52	
5	maintain employee policies & records	17	comply with state/ federal regulations	29	maintain the agency's server, desktop/laptop computer security	41	maintain NASCUS accreditation	53	
6	manage employees	18	respond to credit union member complaints (of credit union and agency)	30	cybersecurity-raising awarenes and educating users	42	maintain building and its infrastructure	54	
7	manage/monitor examiner travel	19	manage computer system, including hardware and software	31	maintain agency website	43	maintain all agency's assset inventory	55	
8	manage examination schedule	20	issue interpretations and opinions	32	Meet the IT requirements of the agency and all stakeholders	44	maintain agency's consumable supply inventory	56	
9	meet with industry representatives	21	review, revise rules	33	Inventory and maintain database of IT infrastructure and IT assets	45	Maintain Risk Management program	57	
10	hold Commission & committee meetings	22	publishing rules	34	maintain agency procedures and policies	46	Maintain Continuity of Operations Plan	58	
11	hold public hearings	23	provide new rules to credit unions	35	report to Legislature	47		59	
12	report to Commission	24	receive, review, & publish applications	36	draft legislation	48		60	

Small Agency Risk Assessment - Fiscal Year 2022 Consolidated Activities - Credit Union Department

CONSOLIDATED ACTIVITIES
Finance and Accounting
Purchasing
IT Infrastructure and cybersecurity
Human Resources Management
Process, Investigate, and Evaluate Applications
Complaints and Education
Perform Cost-Effective Comprehensive Examinations of Credit Unions

ı	PRIORITIZED CONSOLIDATED ACTIVITIES
1	Perform Cost-Effective Comprehensive Examinations of Credit Unions
2	Process, Investigate, and Evaluate Applications
3	Finance and Accounting
4	IT Infrastructure and cybersecurity
5	Purchasing
6	Human Resources
7	Complaints and Education
8	

		IMPAC	PROF TRATING	SILE RISKS	IMP.	PROT RATING	SULL RISKS	IMP.	PROP. TRATING	D WLF RISKS	Mpa	PRO PRO	Will RISKS	MPAG	PPC TRATING	SNILL PURISHS	///	PDC PRATING	OMINAL RISKS	/Ma	PROS PRATING	SWITE RISKS		Pr. PATING	ONLY PISKS	IMPAC	PROB ST RATING	SWITTY RISKS
PRIORITY	CONSOLIDATED ACTIVITY			1			2			3			4			5			6			7			8			9
1	Examination & supervision	м	н	Inconsistent Enforcement	н	н	Employee Turnover/ Inexperienced Staff/Morale Issues	м	н	Inconsistent Exam Procedures/ Exam Integrity	н	м	Loss of Agency Credibility H		н	Lack of Adequate Training for Staff	н	н	Failure of CUs	м	н	Failure to Meet Deadlines	н	м	Loss of CUs as Low Cost Financial Institutions			
2	Evaluate Applications	м	м	Information Not Accessible to Credit Unions	L	L	Failure to Meet Deadlines	н	м	Inaccurate Information Provided	м	м	Inconsistent Approval H		м	Weaker CU System	м	L	Loss of Agency Credibility									
3	Finance & Accounting	н	м	Insufficient Fees Collected	н	м	Theft/ Embezzlement	м	м	Loss of Assets	н	м	Overspending Budget H		м	Inaccurate Payroll Processing	н	м	Lack of Backup	н	м	Non-Compliance with APS	м	н	Inaccurate Reporting			
4	IT Infrastructure and security	н		Department Applications unavailability or Failure	н	н	System Security Breach (External)	м	м	Hardware Failure	н	н	System Security Vulnerabilities H		м	Lost or Compromised Data	н	м	IT Staff Turnover/No Backup	н	н	Internal/Employee Harm to Data or Equipment	м	н	IT Services Unavailability			
5	Purchasing	н	м	Fraudulent or unauthorized Purchasing	н	м	Late Delivery of Critical Items	м	н	Incorrect Coding	м	Н	Lack of Authorization/ Failure to Follow Purchasing Rules M		н	Insufficient HUB Purchases	м	м	Wasteful Purchases	м	м	No Delivery Slip/bill of lading	м	Н	Loss of Delegated Authority	М	м	Inventory Control
6	Human Resources	н		Inadequate staff coverage due to turnover and lack of subject matter knowledge.	м	м	Inaccurate Assessment of Employees	М	м	Worker's Comp/ Unemployment Claims	н	Н	Non-Compliance with Laws/ Changes in Laws H		м	Lawsuits	м	L	Poor Morale from Low Salary or Benefits	м	м	Absenteeism						
7	Complaints & Education	м	н	Inadequate investigation of complaints	н	м	Loss of Agency Credibility	М	м	Inaccurate Information Provided																		

Small Agency Risk Assessment - Fiscal Year 2022 Risk Management Table - Credit Union Department Consolidated Activity

CONTROL STEPS	Inconsistent enforcement	Employee turnover/ inexperienced staff/morale issues	Inconsistent exam procedures/ exam integrity	Loss of Agency Credibility	Lack of adequate training for staff	Failure of CUs	Failure to meet deadlines	Loss of CUs as low cost financial institutions	
Standardized exam software program	x		x	x	x	x	x		9
Review of all exam reports by Department (random sample reviewed by Field Supervisors)	x		x	×	x	x	x	x	
NASCUS accreditation & annual review	x		x	x	x	x		x	
Joint oversight with deposit insurer	×		x	x	x	x		x	
Training program (including OTJ training and specialized courses)	×	x	x	x	x	x	x	x	
Regular employee performance evaluations	x	x	x	x	x	,	x		
Quarterly monitoring of CU financial data by both field and			4 4 7						
office staff Periodic rule review by Commission	x	X	x	x	X	x		x	
Career ladder/merit raises		x	10.2	×					
Experienced management oversight	x	х	x	x	×	×	x	x	
Examiner's Guide	x		x	×	×	x		х	
Performance measures	x			x	x		x		
Management information systems	х		x	x	x	x	х		
Technology tools for field examiners	x	x	x	×	x	x	x	x	

		IMPAC	PROP. PRATING	Sult Risks	Mps	PROP.	RISKS	MPA	PROP.	PA RISKS	MPA	Packet	Sill Risks		PB. TRATING	SILL RISKS	Mo.	Pp. ACT RATING	SWILLY RISKS	/Ma	PROT PATING	SW RISKS	/	PP CT RATING	S RISKS	MPAC	PROBAT.	SWITT RISKS
PRIORITY	CONSOLIDATED ACTIVITY			1			2			3			4			5			6			7			8	Tri	13.	9
1	Examination & Supervision	М	L	Inconsistent Enforcement	н	м	Employee Turnover/ Inexperienced Staff	М	L	Inconsistent Exam Procedures/ Exam Integrity	н	L	Loss of Agency Credibility	н	L	Lack of Adequate Training for Staff	н	м	Failure of CUs	м	L	Failure to Meet Deadlines	н	L	Loss of CUs as Low Cost Financial Institutions	164		
2	Evaluate Applications	М	L	Information Not Accessible to Credit Unions	м	L	Failure to Meet Deadlines	м	L	Inaccurate Information Provided	м	L	Inconsistent Approval	м	L	Weaker CU System	м	L	Loss of Agency Credibility									
3	Finance & Accounting	н	L	Insufficient fees collected	н	L	Theft/ Embezzlement	м	L	Loss of Assets	н	L	Overspending Budget	н	L	Inaccurate Payroll Processing	н	L	Lack of Backup	н	L	Non-Compliance with APS	м	L	Inaccurate Reporting			
4	IT Infrastructure and security	н	М	Department Applications Failure	м	L	System Security Breach (External)	н	L	Hardware Failure	н	L	System Security Vulnerabilities	м	L	Lost or Compromised Data	н	м	Employee Turnover/No Backup	м	L	Employee Harm to Data or Equipment	м	L	IT Services Unavailability			
5	Purchasing	н	L	Fraudulent Purchasing	н	L	Late Delivery of Critical Items	м	L	Incorrect Coding	м	L	Lack of Authorization/ Failure to Follow Purchasing Rules	м	L	Insufficient HUB Purchases	м	L	Wasteful Purchases	м	L	No Delivery Slip	м	L	Loss of Delegated Authority	м	м	Inventory Control
6	Human Resources	М	м	Inadequate staff coverage due to turnover	м	L	Inaccurate Assessment of Employees	м	L	Worker's Comp/ Unemployment Claims	н	L	Non-Compliance with Laws/ Changes in Laws	м	L	Lawsuits	м	м	Poor Morale	м	L	Absenteeism						
7	Complaints & Education	М	М	Inadequate investigation of complaints	м	L	Loss of Agency Credibility	м	L	Inaccurate Information Provided																		

Small Agency Risk Assessment - Fiscal Year 2022 Significant Changes in Risk Assessment - Credit

	Annual Fire alarm system inspection was completed.
	Completed SORM Physical risk management audit of the Credit Union Department building. Findings and recommendations were implemented.
NEW Activities, Risks, and/or Controls from Prior Year Submission	
List by Consolidated Activity	
4	

NEXT MEETING AND ADJOURNMENT

E. Discussion of and Vote to Establish Date for Next Committee Meeting.

BACKGROUND: If necessary, the next regular meeting of the Committee will be scheduled at this meeting.

ADJOURNMENT